**Customer app and website**

As a customer I want to order fruits and vegetables online

* As a customer I want to order fruits and vegetables present in proximity to my location
* As a customer I want to be able to return the products at the time of delivery only if delivered with wrong or defective products.
* As a customer I would want a refund within 7 days if product is cancelled or returned.
* As a customer I should be able to choose a time slot according to my convenience for the delivery of my products
* As a customer I want to be able to cancel the order as and when required prior to the delivery of the product.
* As a customer I want to login to keep tracks of my order.
* As a customer I want to get a sign up option.
* As a customer I want to be able to login into my account through these sites: google, Facebook
* As a customer I want to be able to use the websites and its functionalities working

In all resolutions

* As a customer I want all the functionalities in website to be on app
* As a customer I want notifications on my phone regarding my products
* As a customer I want the interface to be beautiful and simple.
* As a customer I would want to notify if product is not delivered on time and raise a

Complaint.

**Delivery app**

As a delivery boy I want to able to see the order placed and deliver them.

* As a delivery boy I want to be able to see the products ordered
* As a delivery boy I want to see the location of customer
* As a delivery boy I want to get notified of the shops present nearby to collect

Order and deliver them

* As a delivery boy I want to able to put information of returned products and notify the admin about defective or wrong products
* As delivery boy I want to put information confirming deliver of the products
* As a delivery boy I want to get the complaints, if any from the customer regarding no delivery of products on time.
* As a delivery I want to confirm the handing over of the products from the seller to me.

As a customer I want to see an order vertical live green plants.

* As a customer I want to be able to place orders for vertical plants.
* As a customer I want to be able to order maintenance for the products I order.
* As a customer I want to be able to choose a time slot according to my convenience.
* As a customer I should be able to place status of my vertical plants.
* As a customer I should be able to add, modify and delete various parts of the product.
* As a customer I want to be able to control the timings of the automatic watering system.
* As a customer I want to be able to get notified regarding a delivery, maintenance and water timings of my product.
* As a customer I want to be able to send queries and complaints regarding my product.

As a customer I want to order and maintain watering system.

* As a customer I want to be able to order the product.
* As a customer I want to be able to control the time slots for supplying water through app.
* As a customer I should be able to raise complaints regarding any technical and non-technical faults of the device.
* As a customer I should be able to contact the technical team for any maintenance required.
* As a customer I want to get push notifications regarding working of my product.

**Seller App**

As a seller I want to get information of the orders and prepare them for handing over

To the deliver boy

* As a seller I want to get notified regarding ordering of a product from a customer with an ID
* As a seller I want to update the list of all the products available in my shop as and when required.
* As seller I want to be notified regarding arrival of any delivery boy to my shop and for which order he is arriving.
* As a seller I want to be able to store my account information on the app for transfer of my money in my account.
* As a seller I want to able to confirm regarding the handing over of the product from me to the deliver boy.
* As a seller I want to be able to confirm opening or closing of my shop